



hibiscus

VILLA • MINORQUE

Contact

Isabelle & Philippe Lenfant
Phone (if needed):
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Stay connected

WiFi: refer to the printed
guide for the access codes.
Website: hibiscusmenorca.com



Agency contact

Menorca Life
menorcalife.es/property-management-services-in-menorca/
Rachael +34 606 70 41 49
rachael@menorcalife.es

Tourist Office

Tel: +34 971 36 37 90
Address: C/Ses Moreres, 13,
07702 Maó – Illes Balears
Website:
www.menorca.es/en/Home

Welcome to Menorca

Your Menorcan getaway starts here!

Ideally located in the heart of **Son Parc**, between Mahón and Ciutadella, Villa Hibiscus **combines Mediterranean charm with contemporary comfort**. Lush garden, private pool, sunny terraces, and full air-conditioning.

Just a **short distance from the golf course, beaches, shops, and restaurants**—everything you need for a perfect holiday from spring to autumn.

We are delighted to welcome you to Villa Hibiscus and hope you will have a wonderful stay in Menorca.

The information below has been put together to help you make the most of the house and its amenities.

Numéros d'urgence / Emergency numbers



Numéro d'appel urgence Européen : 112 /
European Emergency Number: 112

Si vous êtes victime ou témoin d'un accident dans un pays de l'Union Européenne / *If you are a victim or witness of an accident in any European Union country.*



SAMU Baléares: 061 / *Medical Emergency (SAMU): 061*

Pour obtenir l'intervention d'une équipe médicale lors d'une situation de détresse vitale / *For immediate medical assistance in life-threatening situations.*



Pompiers (Bomberos): 080 / *Fire Department: 080*

Pour signaler un accident et obtenir une intervention rapide / *To report an accident and request a rapid emergency response.*



Police Locale (Guardia Civil): 062 / *Local Police : 062*

Pour signaler une infraction qui nécessite l'intervention immédiate de la police / *To report a crime or incident that requires immediate police intervention.*



Urgences maritimes: 900 202 202 / *Number for at sea emergencies: 900 202 202*

Si vous êtes victime ou témoin d'une situation d'urgence en pleine mer / *If you are a victim or witness of an emergency situation at sea*

Urgences médicales

- Pharmacies de proximité:
 - Farmacia Son Parc
 - Es Mercadal Martínez Riudavets Pharmacy
- Es Mercadal Health Center (IB-Salut)
- Mateu Orfila Public Hospital – 24/7
- Juaneda Hospital Mahón – 24/7

Scannez ce QR code
pour accéder aux
horaires et adresses



Medical emergencies

- Local pharmacies:
 - Farmacia Son Parc
 - Es Mercadal Martínez Riudavets Pharmacy
- Es Mercadal Health Center (IB-Salut)
- Mateu Orfila Public Hospital - 24/7
- Juaneda Hospital Mahón (private) - 24/7

Scan this QR code
to see the schedule
and locations.



Arrival and departure instructions

Upon arrival

- Check-in from 4:00 pm
- **If you selected the personalized welcome option**, you will be greeted on arrival, and a presentation of the villa can be provided.
- Please read carefully the “**Key points about the property**” section below.

Upon departure

- **Check-out at 9:45 am**
- Leave the keys in the **outdoor key safe**
- Make sure **doors and windows are properly closed**
- Take out the last **rubbish**
- Report any loss, breakage, or useful comments regarding your stay.

A small note :

Villa Hibiscus is above all a place for rest and conviviality.

To preserve the peace and respect the neighbours, please maintain a calm atmosphere, especially in the evening.

Parties and pets are unfortunately not allowed.

Thank you for your understanding, and have a wonderful stay in Menorca.

Enjoy your
stay with us!

Isabelle & Philippe



Key points about the property

Must-read

Electricity and water

Electricity and water are on before your arrival.

- The main electrical panel is in the double bedroom closest to the kitchen. If there is an outage, check that the switches are in the ON position and reset if necessary.
- Hot water is produced by three electric water heaters. Bathroom switches must remain on to guarantee hot water.
- Please note the water can be very hot.
- The main water shut-off valve is on the terrace, near the kitchen window.

House care

Thank you for helping keep the villa clean and in good condition during your stay.

- To avoid plumbing issues, **only toilet paper** should be flushed. Sanitary pads, tampons, wipes, or diapers can cause blockages and lead to repair costs, especially in the bedroom next to the kitchen.
- For cleaning the bathrooms and kitchen, please use suitable products (such as Cif rather than abrasive powder).

Rubbish and recycling

For comfort and hygiene, especially during hot periods, it is strongly recommended to take out rubbish regularly, ideally every day.

Bagged rubbish should be placed in the bins provided at the entrance to **Passeig de Menorca**.

A sorting system is also in place with separate containers for:

- plastics
- paper
- glass

Insects

As is often the case in Menorca, a few ants or mosquitoes may appear, especially in summer.

To limit them:

- keep food in the fridge or in well-sealed containers
- do not leave food, sugary drinks, or dirty dishes out for too long
- wipe kitchen surfaces and spills quickly
- empty bins regularly

If needed, products marked “**hormigas**” are for ants.

Furniture and textiles

- To protect the house and its equipment, please do not take villa furniture or accessories to the beach.
- Also, please avoid sitting on chairs/harmchairs, bedspreads, or upholstery fabrics with wet swimsuits or sunscreen to prevent damage to textiles.

House linens

- For stays longer than one week, a linen change may be planned.
- Sheets and bath towels are provided for use in the villa. Beach towels are not provided and must be brought by guests.

Pool and terrace

The private pool is reserved for the use of villa occupants and is maintained regularly.

So that everyone can enjoy it safely and peacefully:

- **Children must always be supervised by an adult**
- Please **avoid glass objects around the pool**
- **Umbrellas must be closed whenever they are not in use**, as winds can sometimes be strong and unpredictable, even in summer.

The terrace tiles can become slippery when wet, so please walk with caution.

Barbecue

The barbecue is available for outdoor meals. **Please do not leave it unattended when it is lit, and turn off the gas supply after use.**

Air conditioning

- **Each air-conditioning unit has a remote control placed on its wall mount.** To avoid loss or damage, please always put it back after use.
- **Important:** the air conditioning only works when exterior doors and windows are closed.
- Depending on the outside temperature, there may be a slight start-up delay.

General security

For peace of mind, we recommend **keeping doors and windows closed and locked when you leave the villa and at night.** This is especially important at the back of the house when you are using the pool or terrace.

Also recommended:

- be careful around large glass doors/windows
- dry your feet before entering the house, as floors can be slippery
- do not allow children onto the roof terrace without supervision

In case of fire

If a fire starts, the priority is **to react quickly and get everyone out of the house.**

Instructions:

- **alert everyone** immediately
- **evacuate the house**
- then **call emergency services on 112** and provide the villa address

The villa is equipped with:

- a **fire extinguisher** located in the hall near the kitchen
- a **smoke detector**

Appliances

TV & Chromecast

- You can cast content from your smartphone, tablet, or computer **using Google Chromecast.**
- Make sure your device is connected to the **same Wi-Fi network as the TV**, then use the Cast icon in compatible apps (Netflix, YouTube, Spotify, etc.).

Oven & cooktop

- The oven offers **several cooking modes** (convection, baking, grill).
- The cooktop is operated via the controls at the front.

IMPORTANT: after use, **surfaces may remain hot for some time.** It is also recommended **not to place anything at the bottom of the oven during cooking** to preserve the enamel.

Audio system

- The **hi-fi system** lets you listen to music from various compatible services.
- To protect the equipment, **lower the volume before turning the system on or off.**

Dishwasher

- Perfect for daily use.
- Before starting a cycle, it is best to **rinse food residue and use a standard or Eco program.**
- Remember to **check salt and rinse-aid levels regularly** if needed.

Washing machine

To use the washing machine:

- **Load the machine moderately** and close the door
- Add detergent in the compartment provided (No. II)
- **Please use liquid detergent, not powder**
- Select the desired program

A **moderate amount of detergent** is generally enough to avoid overflow.



Equipments

All the comfort, designed for you

A bright and inviting villa, thoughtfully equipped for a truly comfortable, hassle-free stay. Designed for easy, seamless indoor-outdoor living.



High-speed Wi-Fi



Reversible air conditioners



Dishwasher



Coffee machine



Toaster



Oven + microwave



Electric kettle



Barbecue



Steamer



Washing machine



Hair dryers



Vacuum cleaner



Bicycles (3)

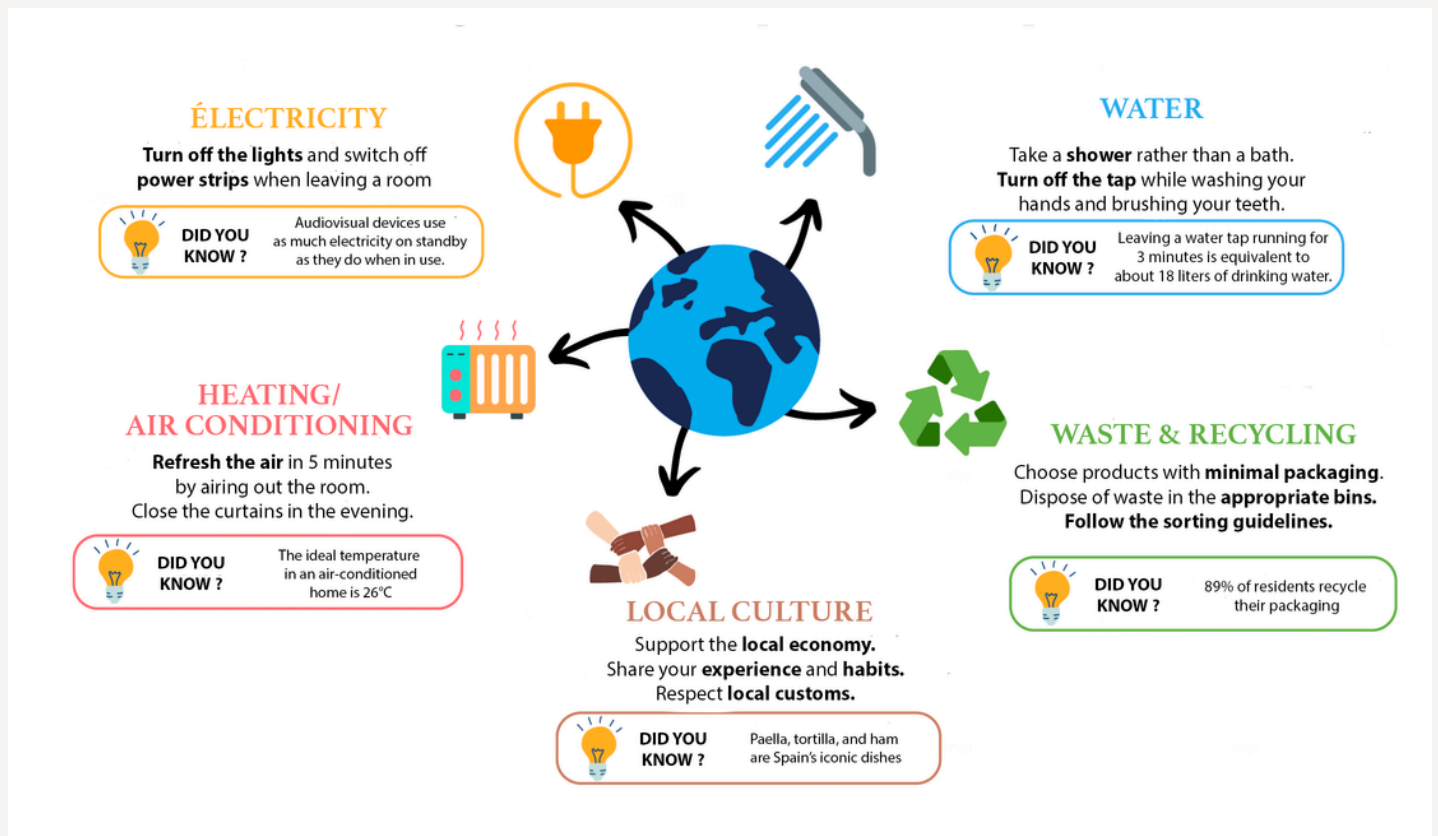


Baby crib + high chair

Upon your arrival

To make your experience as pleasant as possible, **household linens are included** in your booking. Sheets and bath towels are provided; however, **please note that beach towels are not**. On request, a **high chair** and a **travel crib** are available for **younger children**.

Eco-responsible travelers



Menorca, the protected paradise

A UNESCO Biosphere Reserve, Menorca encourages tourism that respects the environment. In our welcome guide you will find everyday best practices: waste sorting (organic, packaging, paper/cardboard, glass, other), nearby collection points and recycling centres, and tips to save water and energy.

If you plan a boat trip, please respect the protection of Posidonia seagrass (regulated anchoring zones). The sustainable tourism tax also helps finance local conservation projects.

Scan this QR code to discover our recommendations:



Visit the website:

https://www.menorca.es/en/Minorque_reserve_de_biosphere/13149

Activities & discoveries

Between beaches and wild coves, water sports and authentic villages, discover our ideas for exploring Menorca differently. Use our recommendations to plan your days and enjoy the island fully.

Beaches & coves

Golden sand, crystal-clear waters and coastal trails: a mosaic of easily accessible coves for swimming, snorkeling and sunsets.

Must-see places

The port of Fornells and its white streets, Mahón and its great natural harbour, baroque Ciutadella: markets, walks and great addresses.

Heritage & traditions

Stretching throughout the summer, the horse festival is the event not to miss. Culture lovers will enjoy discovering churches and many listed archaeological sites.

Water sports

Paddleboarding, kayaking, sailing, diving, boat trips or day rentals, departing from Fornells toward the most beautiful anchorages on the north coast.

Flavours of Menorca

Menorca can be enjoyed through many specialties: discover them at a night market, on a farm or in a shop, and in many bars and restaurants.

Scan this QR code
to discover our
recommendations:



Ou visitez le site:
www.hibiscusmenorca.com



Welcome to our home!

Isabelle & Philippe, a love story with Menorca

Our adventure with Menorca began out of curiosity and very quickly became a true favourite.

Captivated by its light, preserved nature and way of life, we found our refuge on the north coast: Villa Hibiscus, a simple and carefully maintained home designed to share sweet moments with family or friends.

Isabelle & Philippe



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Thank you
and enjoy
your stay!